

# Water & Wastewater User Fees & Charges

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*Pelham - a caring, active and sustainable community.*



# Overview

Water and wastewater user fees and charges are established to provide rate specific charges for residents utilizing water and wastewater services within the Town of Pelham.

Disclaimer: Where it is found that a fee in this schedule is different than an approved bylaw or policy, the latter shall prevail.

For further information about content found within this guide, please contact the Town of Pelham.



# Water & Wastewater

## Common Terms in water and wastewater



### **Fixed Charges:**

Fixed charges are applied for water and sewer based on the size of the meter servicing the property. This appears as WATER FIXED or SEWER FIXED on the utility billing. Fixed costs are set to cover expenses such as; meter readings, water quality testing, meter repairs, capital infrastructure and customer service.



### **Water Usage:**

Water usage is billed based on the water volume used by the property, shown as the "Consumption" amount on the billing. The consumption is billed at the usage rate and appears as WATER USAGE. The charges are based on the actual meter readings, completed every two months. Readings are measured in cubic metres; One cubic metre equals 1000 litres or 220 gallons of water.



### **Sewer Usage:**

Sewer usage refers to all used water (flushing toilets, bathing, laundry) that enters the sewer system. The sewer usage charges are based on the property's meter reading and cover the costs of sewer collection and treatment. This appears as SEWER USAGE on the billing.



## Water Rates

<b>Water Rates</b>	
Metered Rates	
Bi-Monthly Base Charge (up to 19mm Meter)	38.50
Bi-Monthly Base Charge (25mm Meter)	76.98
Bi-Monthly Base Charge (37mm Meter)	107.78
Bi-Monthly Base Charge (50mm Meter)	153.94
Bi-Monthly Base Charge (75mm Meter)	384.90
Bi-Monthly Base Charge (100mm Meter)	641.71
Bi-Monthly Base Charge (150mm Meter)	1283.07
Bi-Monthly Base Charge (200mm Meter)	2053.46
Bi-Monthly Base Charge (300mm Meter)	3542.21
Rate per cubic meter	\$2.227/m <sup>3</sup>



## Wastewater Rates

<b>Wastewater Rates</b>	
<b>Metered Rates</b>	
Bi-Monthly Base Charge (up to 19mm Meter)	54.80
Bi-Monthly Base Charge (25mm Meter)	109.58
Bi-Monthly Base Charge (37mm Meter)	153.44
Bi-Monthly Base Charge (50mm Meter)	219.16
Bi-Monthly Base Charge (75mm Meter)	547.97
Bi-Monthly Base Charge (100mm Meter)	913.60
Bi-Monthly Base Charge (150mm Meter)	1826.67
Bi-Monthly Base Charge (200mm Meter)	2923.44
Bi-Monthly Base Charge (300mm Meter)	5042.94
Rate per cubic meter	\$1.843 m3



## Water Loading Station, Construction & General Services

<b>Water Loading Station Rates</b>		
	Per cubic meter	\$2.5680 m3
<b>Water for Construction Rates</b>		
	Residential Flat Rate (up to 3 months)	\$140.00
	***After 3 Months the account is set up for billing	
	Commercial Flat Rate (up to 3 months)	\$225.00
<b>General Water Services Fees</b>		
	Administration Charge (account set up fee)	\$40.00
	Interest on water arrears	1.25%
	Water Certificate - Mailed	\$55.00
	Water Certificate - Verbal	\$25.00
	NSF Charges	\$35.00
	Statement of Water Account	\$10.00
	Administration Fee for Adding Arrears to Tax	\$30.00



## Water Meters, Meter Testing & Equipment

<b>Water Meters</b>		
On and Off Charges		
	Monday to Friday – 7:00am to 3:30pm flat rate (excluding holidays)	\$100.00 + HST
	Saturday + Monday to Friday – 3:30pm to 7:00am flat rate (excluding holidays)	Full Cost Recovery
	Sunday & Holidays – 12:01am to midnight	Full Cost Recovery
<b>Note: if turn on is on another day an additional charge of \$100.00 + HST</b>		
<b>Meter Testing</b>		
	5/8" meter at owner's expense	\$125.00 plus shipping
<b>Note: If meter returns defected a full refund will be issued</b>		
<b>Water Meter and Remote</b>		
	Tapping Fees (Witness)	\$300.00
	Tapping Fees up to 2"	\$450.00
<b>Note: by legislation a licensed operator has to be on site for all tappings</b>		
<b>Water Meter Equipment</b>		Full Cost Recovery
<b>Municipal Property Damage</b>		Full Cost Recovery



Inquires related to this report and requests for alternate formats can be directed to:  
The Corporation of the Town of Pelham  
Attention: Corporate Services Department  
Town of Pelham, Municipal Building  
P.O. Box 400, 20 Pelham Town Square  
Fonthill, Ontario  
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