

## AODA Self-Certified Accessibility Report

	Question	Answer
1	Do your new internet websites and the content on them conform to the World Wide Web Consortium Web Content Accessibility Guidelines (WCAG) 2.0 Level A? (IASR s. 14)	YES
2	Does your organization provide and keep a record of accessibility training for employees and volunteers on the use of: 1) accessibility features and equipment, 2) acceptable modifications to deal with temporary barriers or equipment failures, and 3) emergency response procedures for persons with disabilities? (IASR s. 36)	YES
3	Does your organization ensure that a support person accompanying a person with a disability is not charged a fare where a person with a disability has demonstrated a need for a support person? (IASR s. 38)	YES
4	Do your conventional transportation services' new or modified vehicles meet the technical requirements as described in IASR s. 53-62?	YES
5	Does your organization's eligibility application and appeals process for specialized transportation services meet the requirements as described in the IASR s. 64 (1-8)?	YES
6	Does your organization have a procedure for addressing temporary specialized transportation services based on emergency or compassionate grounds? (IASR s. 65)	YES
7	Does your organization meet the specialized transportation booking requirements as described in the IASR s. 71?	YES
8	Does your specialized transportation service ensure that the availability of services to persons with disabilities is not limited by either restricting the number of trips a person with a disability is able to request or by any other policy or operational practice? (IASR s. 72)	YES
9	Is your organization providing ongoing training as required under the Customer Service Standard and are you continuing to meet the Customer Service Standard and Integrated Accessibility Standards Regulations that have come into effect prior to the report?	YES
10	Does your organization provide the required training on the IASR and the Human Rights Code as it pertains to persons with a disability? (IASR s. 7)	YES
11	Does your organization ensure that its feedback processes are accessible to persons with disabilities by providing or arranging accessible formats or communication supports upon request? (IASR s. 11)	YES
12	Does your organization have a process to provide accessible formats and communication supports for persons with disabilities in a timely manner and at no more than the cost for other persons who ask for the same information? (IASR s. 12)	YES
13	Does your organization provide its emergency procedures, plans or public safety information that it makes available to the public, in an accessible format upon request? (IASR s. 13)	YES
14	Does your organization provide individualized emergency response information for employees that require it and does it review the information in accordance with the Employment Standards? (IASR s. 27)	YES
15	Does your organization incorporate accessibility features into its procurement or acquisition of goods, services or facilities or provide an explanation if doing so is not practicable? (IASR s. 5)	YES
16	Does your organization notify its employees and the public about the availability of accommodations in its recruitment processes? (IASR s. 22-24)	YES
17	Does your organization provide its employees with updated information about its policies to support its employees with disabilities? (IASR s. 25)	YES
18	When requested, does your organization provide employees with disabilities information in an accessible format or with communication supports? (IASR s. 26)	YES
19	Does your organization develop and have in place a written process for the development of documented individual accommodation plans for employees with disabilities? (IASR s.28)	YES
20	Does your organization have a documented return to work process for employees who were absent due to a disability or require disability-related accommodations in order to return to work? (IASR s. 29)	YES

AODA Self-Certified Accessibility Report

	Comment
1	Existing website is in "transit" to ensure 100% compliance with new provider, expected in January 2016
2	
3	
4	
5	
6	
7	
8	
9	
10	
11	
12	
13	
14	
15	
16	
17	
18	
19	
20	

**General Comment:**

We have worked closely with our Consultant to ensure compliance for the new public transportation system. Her assistance has been invaluable.