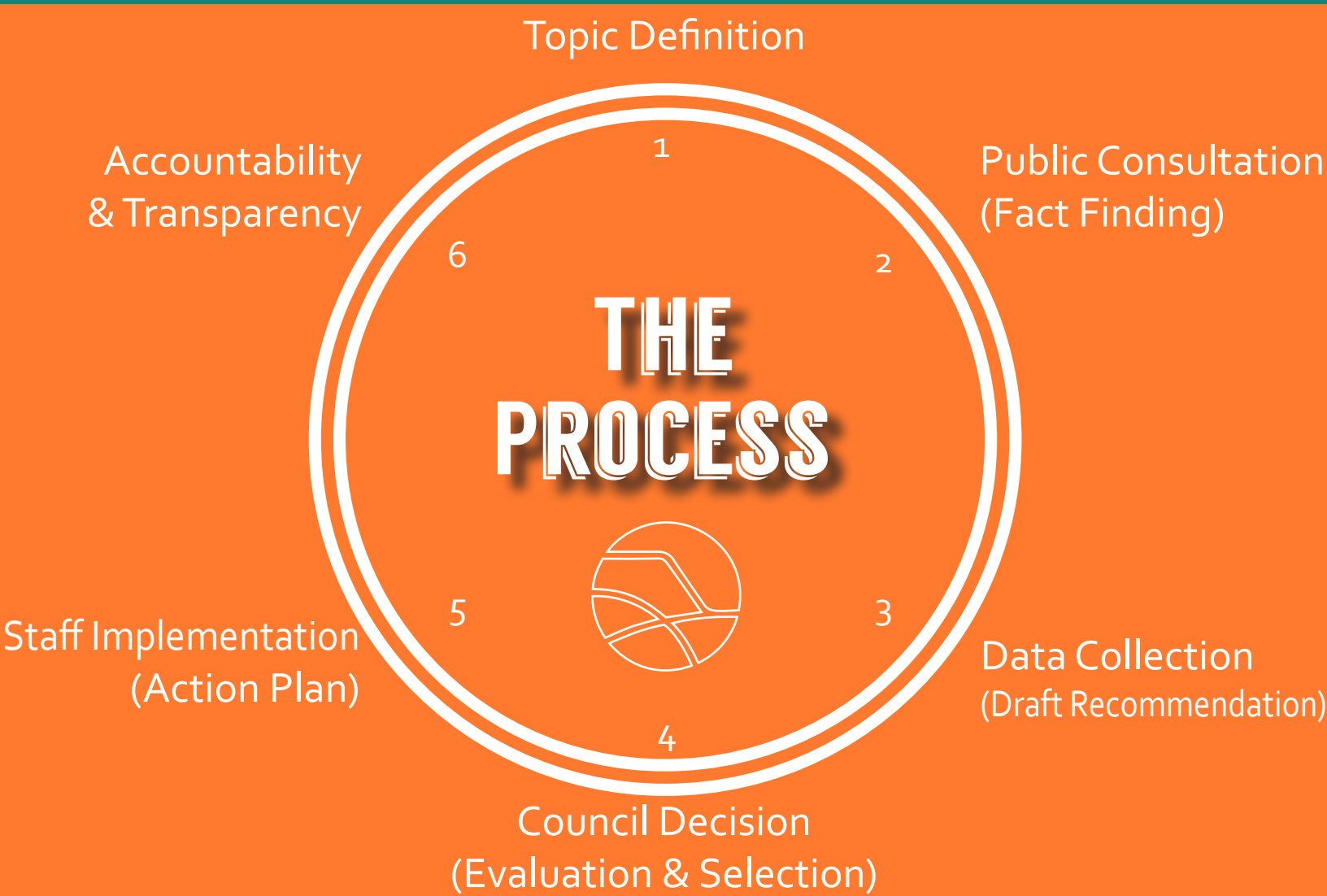


# PUBLIC CONSULTATIONS



## TWO-WAY COMMUNICATION IS THE NUMBER ONE DRIVER OF RESIDENT SATISFACTION

What motivates Canadians to get involved?



**72% OF PEOPLE HAVE DISCUSSED A MUNICIPAL ISSUE WITH FAMILY OR FRIENDS**

### Ways of Participation

- Public Open House
- Capital Budget Process
- Council Meeting
- Advisory Committee
- Correspondence to Council
- Website/E-mail
- In Person
- Public Service Request

### We're Listening

Through public feedback the Town of Pelham improves:

- Customer Service
- Service Levels
- Facilities
- Budgets
- Strategic Planning
- Communications
- Council Correspondences