

<b>Solution Title:</b>	<b>Pelham Distribution System Quality Management System Policy</b>	
Last Updated:	June 20, 2016	S801-01

**HOW MIGHT WE:**

**How might the Town of Pelham** establish a policy that provides the foundation for the Quality Management System of the Pelham Distribution System, in conformance with the Drinking Water Quality Management Standard (DWQMS)?

**KEY FACTS:**

1. The Pelham Drinking Water Distribution System is owned and operated by the Corporation of the Town of Pelham. It is a Class 2 water distribution subsystem which provides potable water to lands within the designated service area through a network of water mains. The Regional Municipality of Niagara supplies treated water to the system by way of a transmission pipe line from the Welland Water Treatment Plant to the Shoalts Drive Reservoir. The distribution system commences at the reservoir discharge pipes.
2. The Municipal Drinking Water Licensing Program was implemented under the Safe Drinking Water Act. This program requires owners of water systems to obtain a license to operate their systems as well as incorporate the concept of quality management into their operations.
3. This policy forms the foundation for the Town’s Drinking Water Quality Management System.
4. The DWQMS, legislated under the Safe Drinking Water Act, prescribes the commitment requirements that must be included in the policy, and other requirements about communication and appropriateness.
5. The commitments in the solution statement support the Town’s Strategic Plan goals:
  - Protect People and Property
  - Build Trust in our Corporation
  - Become financially resilient for the next 20 years

**SOLUTION STATEMENT:**

The Town of Pelham is committed to providing a safe, consistent supply of drinking water to the consumers in the Town of Pelham. The Town has implemented and continues to maintain a Quality Management System (QMS), and will endeavour to

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continually improve the QMS through regular review, evaluation, and action.

The Town commits to complying with all applicable legislation and regulations in pursuit of high quality water and efficient distribution.