

? How To: Use Dial-a-Ride

What is Dial-a-Ride?

- Dial-a-Ride is a door-to-door transit service that picks up and drops off anywhere within Pelham boundaries and to the Seaway Mall/Niagara College in Welland.

Who can use Dial-a-Ride?

- Anyone in Pelham can use Dial-a-Ride. This service is offered on a first come, first serve basis with priority given to individuals with disabilities/medical need.

How much does Dial-a-Ride cost?

- Dial-a-Ride is just \$3.00 exact fare per trip. Student U-Pass and Pelham Monthly Bus Passes are applicable to Dial-a-Ride

What time does Dial-a-Ride operate?

- Dial-a-Ride runs Monday through Saturday during the following times:
 - 7-10pm

1. Plan your trip

- Before requesting a ride, determine your pick-up and drop-off locations, along with the time frame of your trip and whether or not you will be requesting a return trip



2. Book your ride 48 hours in advance

- All rides can be pre-booked by calling **905-832-2607 Ext 347**
- Rides must be booked 48 hours in advance